## PROJECT MANAGEMENT

Topic 3

## Probabilistic Activity Times PERT

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## Probabilistic Activity Times

- Activity time estimates usually cannot be made with certainty.
- PERT used for probabilistic activity times.

■ In PERT, three time estimates are used: most likely time (m), the optimistic time (a), and the pessimistic time (b).

- These provide an estimate of the mean and variance of a beta distribution:

Variance: $v=\left(\frac{\mathrm{b}-\mathrm{a}}{6}\right)^{2}$
Mean (expected time)

$$
t=\frac{a+4 m+b}{6}
$$

Three-Point Method


## Probabilistic Activity Times

## Probability Analysis Process



## Probabilistic Activity Times

## House Building project data

| No | Time estimation (mo) |  |  | Time t | Variant V |
| :--- | :---: | :---: | :---: | :---: | :---: |
|  | a | m | b |  |  |
|  <br> Obtain financing | 2 | 3 | 4 | 3 | $1 / 9^{*}$ |
| 2. Lay foundation | 1 | 2 | 3 | 2 | $1 / 9^{*}$ |
| 3. Order Materials | 0.5 | 1 | 1.5 | 1 | $1 / 36$ |
| 4. Build house | 2 | 3 | 4 | 3 | $1 / 9^{*}$ |
| 5. Select paint | 0.5 | 1 | 1.5 | 1 | $1 / 36$ |
| 6. Select carpet | 0.5 | 1 | 1.5 | 1 | $1 / 36$ |
| 7. Finish work | 0.5 | 1 | 1.5 | 1 | $1 / 36^{*}$ |

Table 3.1. Activity Time Estimates

## Probabilistic Activity Times

Critical path: 1-2-4-7


Figure 3.1. Activity Slack

## Probabilistic Activity Times

## Expected Project Time and Variance

■ Expected project time is the sum of the expected times of the critical path activities.
$\square$ Project variance is the sum of the critical path activities' variances
$■$ The expected project time is assumed to be normally distributed (based on central limit theorem).
■ In example, expected project time ( $\mathrm{t}_{\mathrm{p}}$ ) and variance ( $\mathrm{v}_{\mathrm{p}}$ ) interpreted as the mean $(\mu)$ and variance $\left(\sigma^{2}\right)$ of a normal distribution:

$$
\begin{aligned}
& \mu=9 \text { Month } \\
& \sigma^{2}=13 / 36(\text { Month })^{2}
\end{aligned}
$$

| Critical Path Activity | Variance |
| :---: | :---: |
| 1 | $1 / 9$ |
| 2 | $1 / 9$ |
| 4 | $1 / 9$ |
| 7 | $1 / 36$ |

## Probability Analysis of a Project Network

- The normal distribution, probabilities are determined by computing standard deviations value ( $Z$ ).
- The Z value is used to find corresponding probability.


Figure 3.2. Normal Distribution of Network Duration

## Probability Analysis of a Project Network

What is the probability that the new order processing system will be ready by 10 months?

$$
\begin{aligned}
& \mu=9 \text { months } \\
& \sigma^{2}=0.36 \quad \sigma=0.6 \text { months } \\
& Z=(x-\mu) / \sigma=(10-9) / 0.6=1.67
\end{aligned}
$$

Z value of 1.67 corresponds to probability of 0.9525 in Table 3.2. Probability of completing project in 10 months or less $=0.9525$.

## Probability Analysis of a Project Network



Probability Content from -oo to Z

| $Z$ | 1 | 0.00 | 0.01 | 0.02 | 0.03 | 0.04 | 0.05 | 0.06 | 0.07 | 0.08 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 0.09 |  |  |  |  |  |  |  |  |  |  |

0.0 | $0.50000 .5040 \quad 0.5080 \quad 0.5120 \quad 0.5160 \quad 0.5199 \quad 0.5239 \quad 0.5279 \quad 0.5319 \quad 0.5359$ $0.1 \mid 0.5398 \quad 0.54380 .5478 \quad 0.55170 .55570 .55960 .56360 .56750 .57140 .5753$ 0.2 | 0.57930 .58320 .58710 .59100 .59480 .59870 .60260 .60640 .61030 .6141 \begin{tabular}{l|llllllllllllllllllllll}
0.3 \& 0.6179 \& 0.6217 \& 0.6255 \& 0.6293 \& 0.6331 \& 0.6368 \& 0.6406 \& 0.6443 \& 0.6480 \& 0.6517

 0.4 | 0.65540 .65910 .66280 .66640 .67000 .67360 .67720 .68080 .68440 .6879 $0.5 \mid 0.69150 .69500 .69850 .70190 .70540 .70880 .71230 .71570 .71900 .7224$ 

0.6 \& 0.7257 \& 0.7291 \& 0.7324 \& 0.7357 \& 0.7389 \& 0.7422 \& 0.7454 \& 0.7486 \& 0.7517 \& 0.7549

 

0.7 \& 0.7580 \& 0.7611 \& 0.7642 \& 0.7673 \& 0.7704 \& 0.7734 \& 0.7764 \& 0.7794 \& 0.7823 \& 0.7852
\end{tabular} 0.8 | 0.78810 .79100 .79390 .79670 .79950 .80230 .80510 .80780 .81060 .8133 0.9 | $0.8159 \quad 0.8186 \quad 0.8212 \quad 0.8238 \quad 0.8264 \quad 0.8289 \quad 0.83150 .8340 \quad 0.83650 .8389$

 $1.1 \mid 0.86430 .86650 .86860 .87080 .87290 .87490 .87700 .87900 .88100 .8830$ 1.2 | $0.88490 .88690 .8888 \quad 0.89070 .89250 .8944 \quad 0.89620 .8980 \quad 0.89970 .9015$ 1.3 | $0.90320 .9049 \quad 0.9066 \quad 0.9082 \quad 0.9099 \quad 0.91150 .91310 .9147 \quad 0.91620 .9177$ $1.4 \mid 0.91920 .92070 .92220 .92360 .92510 .92650 .92790 .9292 \quad 0.93060 .9319$ $1.5 \quad 0.93320 .93450 .93570 .93700 .93820 .93940 .94060 .9418 \quad 0.94290 .9441$ \begin{tabular}{l|lllllllllllllllllll}
1.6 \& 0.9452 \& 0.9463 \& 0.9474 \& 0.9484 \& 0.9495 \& 0.9505 \& 0.9515 \& 0.9525 \& 0.9535 \& 0.9545

 1.7 | 0.95540 .95640 .95730 .95820 .95910 .95990 .96080 .96160 .96250 .9633 1.8 | 0.96410 .96490 .96560 .96640 .96710 .96780 .96860 .96930 .96990 .9706 1.9 | $0.97130 .97190 .97260 .97320 .9738 \quad 0.97440 .97500 .97560 .97610 .9767$ $2.0 \quad 1 \quad 0.97720 .9778 \quad 0.97830 .9788 \quad 0.9793 \quad 0.9798 \quad 0.98030 .9808 \quad 0.98120 .9817$ $2.1 \mid 0.98210 .98260 .98300 .98340 .98380 .98420 .9846 \quad 0.9850 \quad 0.98540 .9857$ 2.2 | $0.98610 .98640 .9868 \quad 0.98710 .98750 .9878$ 0.9881 $0.9 .9884 \quad 0.98870 .9890$ 2.3 | $0.98930 .98960 .9898 \quad 0.99010 .99040 .99060 .99090 .99110 .99130 .9916$ $2.4 \mid 0.99180 .99200 .99220 .99250 .99270 .99290 .99310 .99320 .99340 .9936$ 2.5 | $0.99380 .9940 \quad 0.99410 .99430 .99450 .9946 \quad 0.9948 \quad 0.9949 \quad 0.99510 .9952$ 

2.6 \& 0.9953 \& 0.9955 \& 0.9956 \& 0.9957 \& 0.9959 \& 0.9960 \& 0.9961 \& 0.9962 \& 0.9963 \& 0.9964
\end{tabular} 2.7 | 0.99650 .99660 .99670 .99680 .99690 .99700 .99710 .99720 .99730 .9974

 2.9 | $0.99810 .99820 .99820 .99830 .9984 \quad 0.9984 \quad 0.99850 .99850 .99860 .9986$ $3.0 \mid 0.99870 .99870 .99870 .9988 \quad 0.9988 \quad 0.9989 \quad 0.9989 \quad 0.9989 \quad 0.9990 \quad 0.9990$

## Probability Analysis of a Project Network



$$
x=10 \text { months }
$$

Figure 3.3. Probability the Network will be completed in 10 months or less

## Probability Analysis of a Project Network

- A customer will trade elsewhere if the new ordering system is not working within 8 months. What is the probability that she will be retained?

$$
Z=(8-9) / 0.6=-1.67
$$

■ Z value of 1.67 (ignore negative) corresponds to probability of .9525 in Table 3.2.

■ Probability that customer will be retained is .0475

## Probability Analysis of a Project Network



Figure 3.4. Probability the Network will be completed in 8 months or less.

## Project Crashing

■ Project duration can be reduced by assigning more resources to project activities.

- However, doing this increases project cost.

■ Decision is based on analysis of trade-off between time and cost.

■ Project crashing is a method for shortening project duration by reducing one or more critical activities to a time less than normal activity time.

## Project Crashing

## Cashing Process



## Project Crashing

## Project network (week)



Figure 3.5. The Project Network for Building a house

## Project Crashing

## Prepare data

|  | Normal <br> Time <br> (weeks) | Crash <br> Time <br> (weeks) | Normal <br> Cost | Crash <br> Cost | Total Allowable <br> Crash Time <br> (weeks) | Crash <br> Cost per <br> Week |
| :---: | :---: | :---: | :---: | :---: | :---: | ---: |
| 1 | 12 | 7 | $\$ 3,000$ | $\$ 5,000$ | 5 | $\$ 400$ |
| 2 | 8 | 5 | 2,000 | 3,500 | 3 | 500 |
| 3 | 4 | 3 | 4,000 | 7,000 | 1 | 3,000 |
| 4 | 12 | 9 | 50,000 | 71,000 | 3 | 7,000 |
| 5 | 4 | 1 | 500 | 1,100 | 3 | 200 |
| 6 | 4 | 1 | 500 | 1,100 | 3 | 200 |
| 7 | 4 | 3 | $\underline{15,000}$ | $\underline{22,000}$ | 1 | 7,000 |
|  |  |  | $\$ 75,000$ | $\$ 110,700$ |  |  |

## Project Crashing



## Project Crashing

## Prepare data



Critical path: 1-2-4-7

## Project Crashing



Figure 3.7. Network with weekly crashing costs

## Project Crashing

## Critical Path Subgraph $\left(G_{\varphi}\right)$

Critical Path: $\{1\},\{2\},\{4\},\{7\}$
Minimum cost activiti: $\{1\}$


Cashing required

1. Cashing in Critical path activities
2. In Alowable cash time
3. Minimum cost activity

## Project Crashing

## Implement Cashing

| Project time | Period cost | Cum. cost | Act. 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 36 | 0 | 0 |  |  |  |  |  |  |  |
| 35 | 400 | 400 | 1 |  |  |  |  |  |  |
| 34 | 400 | 800 | 2 |  |  |  |  |  |  |
| 33 | 400 | 1200 | 3 |  |  |  |  |  |  |
| 32 | 400 | 1600 | 4 |  |  |  |  |  |  |
| 31 | 400 | 2000 | 5 |  |  |  |  |  |  |
| 30 | 500 | 2500 | 5 | 1 |  |  |  |  |  |
| 29 | 500 | 3000 | 5 | 2 |  |  |  |  |  |
| 28 | 500 | 3500 | 5 | 3 |  |  |  |  |  |
| 27 | 7000 | 10500 | 5 | 3 |  | 1 |  |  |  |
| 26 | 7000 | 17500 | 5 | 3 |  | 2 |  |  |  |
| 25 | 7000 | 24500 | 5 | 3 |  | 3 |  |  |  |
| 24 | 7000 | 31500 | 5 | 3 |  | 3 |  |  | 1 |

## Project Crashing

## Project data

| Activity | Prioritie <br> s | Normal <br> time <br> (weeks) | Cach <br> time <br> (weeks) | Normal <br> Cost | Cash <br> Cost | Allowab <br> le Cash <br> time | Cask <br> Cost per <br> Week |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | - | 3 | 1 | 120 | 100 | 2 | $\$ 10$ |
| 2 | 1 | 2 | 1 | 60 | 56 | 1 | $\$ 4$ |
| 3 | 1 | 3 | 1 | 80 | 72 | 2 | $\$ 4$ |
| 4 | 2,3 | 2 | 1 | 120 | 110 | 1 | $\$ 10$ |

Net work


## Project Crashing

## Critical Path



Critical Path Subgraph $\left(G_{\phi p}\right)$
Minimum cost activiti: $\{3\}$

$$
C_{1}=\$ 10
$$

$$
C_{4}=\$ 10
$$



## Project Crashing



Critical Path Subgraph
Minimum cost activiti: $\{2,3\}$


## Example Problem

## Problem Statement and Data

Given this network and the data on the following slide, determine the expected project completion time and variance, and the probability that the project will be completed in 26 days or less.


## Example Problem

## Problem Statement and Data

Time Estimates (weeks)

| Activity | $a$ | $m$ | $b$ |
| :---: | :---: | ---: | ---: |
| 1 | 5 | 8 | 17 |
| 2 | 7 | 10 | 13 |
| 3 | 3 | 5 | 7 |
| 4 | 1 | 3 | 5 |
| 5 | 4 | 6 | 8 |
| 6 | 3 | 3 | 3 |
| 7 | 3 | 4 | 5 |

## Example Problem

## Solution

Step 1: Compute the expected activity times and variances.

$$
\mathrm{t}=\frac{\mathrm{a}+4 \mathrm{~m}+\mathrm{b}}{6} \quad v=\left(\frac{\mathrm{b}-\mathrm{a}}{6}\right)^{2}
$$

Activity
$t$
$v$

| 1 | 9 | 4 |
| :--- | ---: | ---: |
| 2 | 10 | 1 |
| 3 | 5 | $4 / 9$ |
| 4 | 3 | $4 / 9$ |
| 5 | 6 | $4 / 9$ |
| 6 | 3 | 0 |
| 7 | 4 | $1 / 9$ |

## Example Problem

Step 2: Determine the earliest and latest activity times \& slacks


## Example Problem

Step 3: Identify the critical path and compute expected completion time and variance.

- Critical path (activities with no slack): $1 \rightarrow 3 \rightarrow 5 \rightarrow 7$
- Expected project completion time: $\mathrm{t}_{\mathrm{p}}=9+5+6+4=24$ days
- Variance: $v_{p}=4+4 / 9+4 / 9+1 / 9=5(\text { days })^{2}$


## Example Problem

Step 4: Determine the Probability that the Project Will be
Completed in 28 days or less $(\mu=24, \sigma=\sqrt{5})$

$$
\mathrm{Z}=(\mathrm{x}-\mu) / \sigma=(28-24) / \sqrt{5}=1.79
$$

Corresponding probability from Table 3.2 , is .9633 and $\mathrm{P}(\mathrm{x} \leq 28)$ $=0.9633$.


## Home work

## Precedence Relationships Chart

| Activity | Immediate <br> predecessor | Optimistic | Most Likely | Pessimistic |
| :---: | :---: | :---: | :---: | :---: |
| A | - | 76 | 86 | 120 |
| B | A | 12 | 15 | 18 |
| C | B | 4 | 5 | 6 |
| D | G | 15 | 18 | 33 |
| E | D | 18 | 21 | 24 |
| F | A | 16 | 26 | 30 |
| G | C, F | 10 | 13 | 22 |
| H | D | 24 | 28 | 32 |
| I | A | 22 | 27 | 50 |
| J | D, I | 38 | 43 | 60 |

a. Find Critical Path?
b. Percentage of that we finish the project longer than mean-time 2 units?

## Home work

Information of a project as follows

| Activity | Immediate <br> predecessor | Time (week) |  | Cost (mil.\$) |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | - | 6 | 3 | 100 | 200 |
| B | A | 7 | 4 | 50 | 80 |
| C | A | 2 | 1 | 150 | 180 |
| D | A | 5 | 3 | 200 | 250 |
| E | B,C | 7 | 3 | 20 | 40 |
| F | B,C,D | 5 | 4 | 20 | 40 |
| G | C,D | 5 | 4 | 60 | 80 |
| H | E,F,G | 3 | 2 | 30 | 60 |

a. Drawing AON project network, find critical path and time to complete the project?
b. Calculate the cost for project implementation in normal time and when crashing 5 weeks?

